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Renew license plates at a kiosk before Sept. 10 and pay no service fee
Clerk covers fee to encourage use of self-service technology during critical project period

LITTLETON, CO – Arapahoe County residents who renew their license plates at a ColoradoMVExpress kiosk will not pay a service fee between June 25 and September 9. The Clerk and Recorder’s Office is temporarily waiving the fee to encourage use of the self-service technology during a critical period, when its Motor Vehicle offices will be busy preparing for a new statewide computer system.

Citizens will save $3 for every vehicle renewed at a kiosk, plus 50 cents if they pay using a personal check. The credit card convenience fee will still be in effect. All other registration fees and taxes apply. Find a kiosk near you at www.arapahoegov.com/kiosk. This fee waiver is for only vehicles registered in Arapahoe County.

“If you need to renew your license plates before Sept. 10, we strongly encourage you to visit one of 27 renewal kiosks in the state,” said Clerk and Recorder Matt Crane. “You will pay no service fee, and you’ll walk away with your tabs and registration in minutes. We hope to see many more customers choose this option, instead of waiting for service at the DMV.”

The kiosks were introduced in 2017 to help to reduce the workload and free up staff to assist with more complex transactions. That is especially critical this summer, when one-quarter of the County’s Motor Vehicle staff will be out of the office each week to attend mandatory training for the State’s new titles and registrations computer system. The new system will replace Colorado’s 35-year old legacy tool on Aug. 6 and will provide a more modern, integrated and efficient interface. Wait times may be longer June through August as all counties train for and implement the new system.

“We are preparing for an exciting leap in technology, and we are working to keep wait times as low as possible during this important transition,” said Crane. “Arapahoe County is taking the proactive step to cover the service fee as an incentive for customers to use our fast, easy renewal kiosks, and skip a wait in line at the DMV.”

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The Colorado MVExpress kiosks are blue and yellow machines that look similar to an ATM machine. To use a kiosk, simply scan the barcode on your registration renewal postcard or type your license plate number on the touch screen, and pay taxes and fees. The kiosk will provide your printed receipt, registration and license plate tabs on the spot.

If your vehicle requires an emissions test, you should complete it at least two business days before using a kiosk. If you have changed or updated your auto insurance, you should wait 2-4 business days before using a kiosk to renew.

As an alternative, Arapahoe County citizens may renew their license plates by mail, online, using the Gov2Go mobile app, or at a drop-box in our branch offices. Approximately 50 percent of county residents still renew their license plates over-the-counter at the DMV, but that number is declining as more citizens enjoy these convenient self-service options.

For more information about Motor Vehicle services or the implementation of the new motor vehicle system in Arapahoe County, please call 303-795-4511 or visit www.arapahoegov.com/DMV.

See wait times and plan your trip to Arapahoe County offices at www.arapahoegov.com/CRWaitTimes.

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