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Motor Vehicle offices will close August 1-3 for launch of new computer system
Citizens can still renew license plates online, on a mobile app or at a kiosk during closure

LITTLETON, CO – Motor Vehicle offices across Arapahoe County and Colorado will be closed Aug. 1-3 for the launch of a new statewide computer system. Fortunately, during this period, County residents can still renew their license plates online, using the Gov2Go mobile app, or at a renewal kiosk, where they will pay no kiosk service fee during the closures.

The Colorado Department of Revenue will shut down its 35-year old legacy computer system for motor vehicle services on Aug. 1. It will migrate all vehicle title and registration data to a new computer system, known as DRIVES. This long-awaited system, which goes live Aug. 6, will provide a more modern, efficient and integrated interface for motor vehicle services statewide.

“This is an exciting time for Colorado’s Motor Vehicle personnel as we take a huge and collaborative leap forward in technology,” said Clerk and Recorder Matt Crane. “We do expect a smooth transition; however, we ask citizens to be patient as we prepare, and to please plan ahead for statewide closures when we launch this new computer system.”

Wait times at motor vehicle offices may be longer before August as all counties train for and implement the new system. See wait times and plan your trip to Arapahoe County at www.arapahoegov.com/CRWaitTimes.

During the closures, county staff will not have access to view or update motor vehicle or driver records. Also, State Driver’s License Offices will be closed Aug. 2 and 3. Please plan ahead if you need to renew your driver’s license, register a new vehicle or change ownership on a vehicle title.

Citizens can still renew their license plates online at mydmv.colorado.gov or using the Gov2Go app. Plus, if you live in one of 11 participating counties, you also will be able to renew your registration at any of 27 Colorado MVExpress kiosks in the state, and walk away with your registration and tabs. Arapahoe County has waived the kiosk service fee for its residents until Sept. 9, in order to encourage use of this self-service technology during this critical project. (The credit card convenience fee still applies.)
Beginning August 6, all Colorado citizens will enjoy new and improved services online at mydmv.colorado.gov as a result of the new system. For example, you will be able to skip a trip to the DMV and go online to:

- Change Your Address
- Renew License Plates
- Register a New Vehicle
- Request a Prior or Duplicate Registration Receipt
- Request Personalized Plates
- Apply for an Emissions Waiver
- Request an Out-of-State Emissions Extension

For more information about Motor Vehicle services in Arapahoe County, please call 303-795-4511 or visit www.arapahoegov.com/DMV. For more information about the new DRIVES computer system or online services, please call the Colorado Department of Revenue at 303-205-5600.

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