



Nancy's Dotings



HAPPY 4TH OF JULY!!!

Wow! The past two months flew by and now it's time to tell you what's coming up in July and August. Summer always seems to go by so quickly!

First, we will be saying goodbye to two very special people. **Judy Gray** will retire on July 1st. After 23 years of service in Motor Vehicle, it will be sad to see her leave. We will miss Judy's treats and her wealth of knowledge will be hard to replace. **Aurora Duncan** will retire on August 1st. She worked for numerous departments as a temporary employee for several years before joining the Clerk and Recorder's office in 1995. Aurora will always be remembered as the lady who could scan documents faster than the speed of light, as well as, for her graciousness to everyone. We congratulate both of these ladies and wish them all the best.

I will be traveling to two national conferences for Elections. Both of these conferences provide wonderful opportunities to network with counties across the nation and learn what's new in the world of elections. I always hear about new ideas and ways to improve efficiencies in this office.

We will be participating in **Western Welcome Week** and invite all who would like to help out to let me know. It is always a fun day!

We are putting a lot of energy into our Vote Centers Program. I have met with a few stakeholder representatives. Their suggestions and advice are invaluable and we look forward to the Vote Center method of voting as both a convenience and a cost-effective means of increasing voter turnout. We will be conducting tests of our computer systems in August.

As always, I thank each and every one of you for your dedication to your jobs. I appreciate your efforts. Enjoy the warm days ahead, take time for a picnic, watch some fireworks, and love life!!
Nancy Doty

The best place to find a helping hand is at the end of your own arm. *Anonymous*



ELECTIONS

The Elections Division continues to work towards the implementation of Vote Centers for the November 1, 2011 Coordinated Election. We have locked down 17 Vote Center locations, network connectivity, and backup systems. On August 3, 2011, with the support of the County's Information Technology Department, Elections will conduct a "stress test" of our connectivity to ensure the electronic poll books will accommodate our voters.

Al Davidson

MOTOR VEHICLE



Giving Arapahoe County a Voice

Kent Lester, Aurora Motor Vehicle Branch Manager, and **Kristee Mollendor**, Southeast Motor Vehicle Branch Manager, attend monthly Motor Vehicle Statue Review Committee meetings. Their participation allows Arapahoe County to provide feedback and direction into proposed rule, form, or policy changes that affect motor vehicle offices state-wide. Their contributions greatly benefit us all. Thank you for a job well done.

After 23 years of dedicated service **Judy Gray**, Littleton Branch Manager, is retiring on July 1st. Judy has exemplified the meaning of an outstanding manager, coworker and public servant. Thank you Judy, we will miss you.

Welcome to Arapahoe County **James Woods**, Littleton Branch Manager, and **Kathleen Tanner**, Southeast Drivers License Lead. *Victoria Krupke*



Clerk to the Board

Be sure to mark your calendars for the July 21st and August 11th S.A.F.E. classes. There are only 2 months left in the award year!

A special thanks goes out to **Lenny Croxton**, Road and Bridge, and **Aurora Duncan**, Recording, for their help with scanning over the past year. With four of us dedicated to scanning, the division averaged 100,000 scanned pages per month and provided outstanding support to multiple Arapahoe County departments.

Terri Maulik



Recording would like to welcome **Amber Williams** to the Division. Amber replaced **Carol Reardon** who retired on June 1st. Welcome aboard Amber!

The Recording Division continues to implement their cross-training program and things are going well. Staff has been receptive to the changes and Recording hopes to improve our customer's experience.

Aurora Duncan will be retiring on August 1, 2011. Aurora served Arapahoe County as a temporary employee before joining the Recording Division 15 years ago. She's been an integral part of the team and will be missed greatly. We wish Aurora much happiness in her retirement!

Sheila Palermo



Several customers have commented about employees' excellent customer service skills and remarkable professionalism. Thank you **Erika West, Daniel Dwyer, Tracey Wise, Sarah Kirkpatrick, Diana Bowers, Karen Townsend, Charmaine Armstrong, Alisa Stine, Christina Rodriguez, Erika West, Judy Gray, Mary Dreher, and Alice Jackson** for going above and beyond for Arapahoe

County citizens! Your extra efforts are appreciated!

The **Gateway Battered Women's Services** wrote to the Arapahoe County Clerk and Recorder employees to thank them for the silent auction we hosted last May. Employees raised \$380 to support programs for women and children who are victims of domestic violence. Well done!

Employees of the Month



The June, 2011 Employee of the Month was **Judy Gray**. Judy exemplified the meaning of an outstanding employee. She possessed extensive job knowledge of all aspects of motor vehicle. Her work ethic was unmatched; she was always willing to do whatever it took to ensure the job was done well. The citizens she served have recognized the outstanding customer service Judy provided during the last 20 years. She is thoughtful, supportive, and kind to everyone. Everyday, Judy displayed a positive and supportive attitude towards her co-workers and worked towards making our office an enjoyable place to be. Little details such as keeping candy jars full for us on her desk and sending "happy" emails for a holiday or weekend always brought smiles. After 23 years of exceptional service, Judy retired on July 1st. Thank you, Judy, for your outstanding contributions over the last 23 years. We are extremely thankful and grateful for your service and friendship. You will be greatly missed by everyone.

The July, 2011 Employee of the Month is **Charmaine Armstrong**. Charmaine has worked for the Arapahoe County Motor Vehicle Division for five years. She has continually exemplified the best in customer service. Charmaine has a unique style and approach with customers and boosts office moral by smiling and singing along with the radio (customers have been known to start humming along with her). She has a contagious laugh, a great sense of humor, and has been referred to as a ray of sunshine, fun to be around, and refreshing.

Charmaine has received numerous, well-deserved comments from customers and staff stating she is polite, helpful, courteous, funny, knowledgeable, and wonderful. She is a pleasure to work with and a joy to have in the office. Thank you Charmaine for all your hard work, great customer service, and for bringing a smile to the faces of so many.

Thanks Judy and Charmaine for your hard work and dedication to excellence of service!



The Social Committee

We would like to thank **Mindy Edstrom**, Communication Services, for posting the photos and bids on the intranet for the silent auction. The fundraiser was a great success and employees had a lot of fun participating!

Upcoming events include the July 20th Ice Cream Social to benefit the Corridor Community Academy Charter School in Bennett, a book exchange on August 8-12, and the annual Clerk and Recorder's Employee Appreciation Picnic on August 30th.

Joleen Sanchez

Go confidently in the direction of your dreams. Live the life you have imagined.

Henry David Thoreau

