

Complaint Procedure

Arapahoe County encourages members of the public with complaints regarding access to our facilities, programs and services to attempt to informally resolve complaints with the ADA Liaison for the department providing the facility, program or service.

In the event a complaint cannot be resolved informally, a complaint may be filed in writing to:

Arapahoe County ADA Coordinator
Human Resources Department
5334 S. Prince St.
Littleton, CO 80166-0001

Complaints should contain your name and address and should describe the alleged violation of Title II of the Americans with Disabilities Act and the remedy you believe is appropriate. Complaints must be filed 30 calendar days after the alleged violation.

For more information, contact Arapahoe County Human Resources at 303-795-4497 or by e-mail at phernandez@co.arapahoe.co.us

REASONABLE ACCOMMODATION

in Arapahoe County



Americans with Disabilities Act our Commitment to You

County TDD Numbers:

Assessor's Office:	303-795-4645
Clerk and Recorder:	303-738-7890
Commissioners' Office:	303-795-4644
Community Resources:	303-738-8033
Arapahoe/Douglas Works! (Aurora):	303-636-1207
Arapahoe/Douglas Works! (Littleton):	303-734-5225
Maintenance:	303-738-7915
Human Resources:	303-795-4634
Human Services (Aurora):	303-636-1522
Human Services (Littleton):	303-734-5233
Public Works:	720-874-6574
Sheriff's Office (emergency):	911
Sheriff's Office (non-emergency):	303-795-4711
Treasurer's Office:	303-795-4646



Human Resources Department
5334 S. Prince Street
Littleton, Colorado 80166-0001
TDD# 303-795-4634
www.co.arapahoe.co.us

Reasonable Accommodation Commitment to Comply

Reasonable Accommodation in Arapahoe County

Arapahoe County is committed to providing reasonable accommodations to ensure access to our facilities, programs and services for all citizens. This brochure outlines our commitment to comply with the Americans with Disabilities Act and offers information on how to access Arapahoe County programs and services.

Americans with Disabilities Act

The ADA, which was enacted July 26, 1990 prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, state and local government services, public accommodations, commercial facilities and transportation.

In Arapahoe County, no one will be turned away because of a disability, and no one will be charged for reasonable accommodations.

Need assistance?

If you are disabled and need assistance, please let us know. Individuals who require reasonable accommodations to access facilities, programs or services should fill out the Arapahoe County Reasonable Accommodations Form and contact either the:

1. County department providing the facility, program or service and advise the department's designated ADA Liaison of your needs; or
2. Arapahoe County Human Resources Director, who serves as the ADA Coordinator, at 303-795-4497. The ADA Coordinator will handle your request or direct you to the appropriate department representative.

Examples of Reasonable Accommodations may include, but are not limited to: extra staff assistance, readers, interpreters, assisted listening devices, TDD machines, electronic mail, audio tapes, computer CDs, paper and pen.

Copies of our Reasonable Accommodation Policy and Form are available in Human Resources, through departments and elected offices and our web site at www.co.arapahoe.co.us.

