

STATE OF COLORADO

COLORADO DEPARTMENT OF HUMAN SERVICES



Telephone Assistance Program
1575 Sherman Street - 3rd Floor
Denver, Colorado 80203-1714



Bill Owens
Governor

Marva Livingston Hammons
Executive Director

LIFELINE, a program of the Colorado Department of Human Services, pays a portion of a monthly telephone bill for eligible individuals. Because you are currently receiving benefits in one of the following State of Colorado programs, you are eligible for a discount on your Basic Service from your local telephone company:

- Old Age Pension (OAP)
- Aid to the Needy Disabled (AND)
- Aid to the Blind (AB)
- Supplemental Security Income (SSI)

(Participation in a Federal program alone, such as Social Security, does **not** make you eligible for **LIFELINE**.)

At this time, the average monthly discount is up to \$15.50. If you do not currently have a telephone, you may also receive up to a 50% discount on a phone line installation. Most cell phones are **not** covered. Check with your service provider.

Call your local phone company to request this discount.

Following are telephone numbers for some service providers. If your company is not listed, look on your telephone bill for a customer service number.

- Qwest: 1-800-244-1111
- Comcast: 1-800-288-2085
- TDS Telecom - Paonia: (970) 527-4801
- TDS Telecom – Strasburg: (303) 622-4218

Please have the following information available when you call:

- Your name, and the name on the bill, if it is different than yours
- Your address
- Your telephone number
- Your Social Security number
- If someone calls on your behalf, they must be authorized to make changes to the account. They will also need the above information.

Porque usted recibe presentemente beneficios en uno de los siguientes programas del Estado de Colorado, usted es elegible para un descuento en su Servicio Básico de su compañía telefónica local: · la Pensión de jubilación (OAP) · la Ayuda al Necesitado Incapacitado (AND) · la Ayuda al Ciego (AB) · los Ingresos Suplementarios de la Seguridad (SSI). (la participación en solo un programa Federal, tal como Seguridad Social, no lo hace elegible para LIFELINE.)

Llame a su compañía local de teléfono para solicitar el descuento.