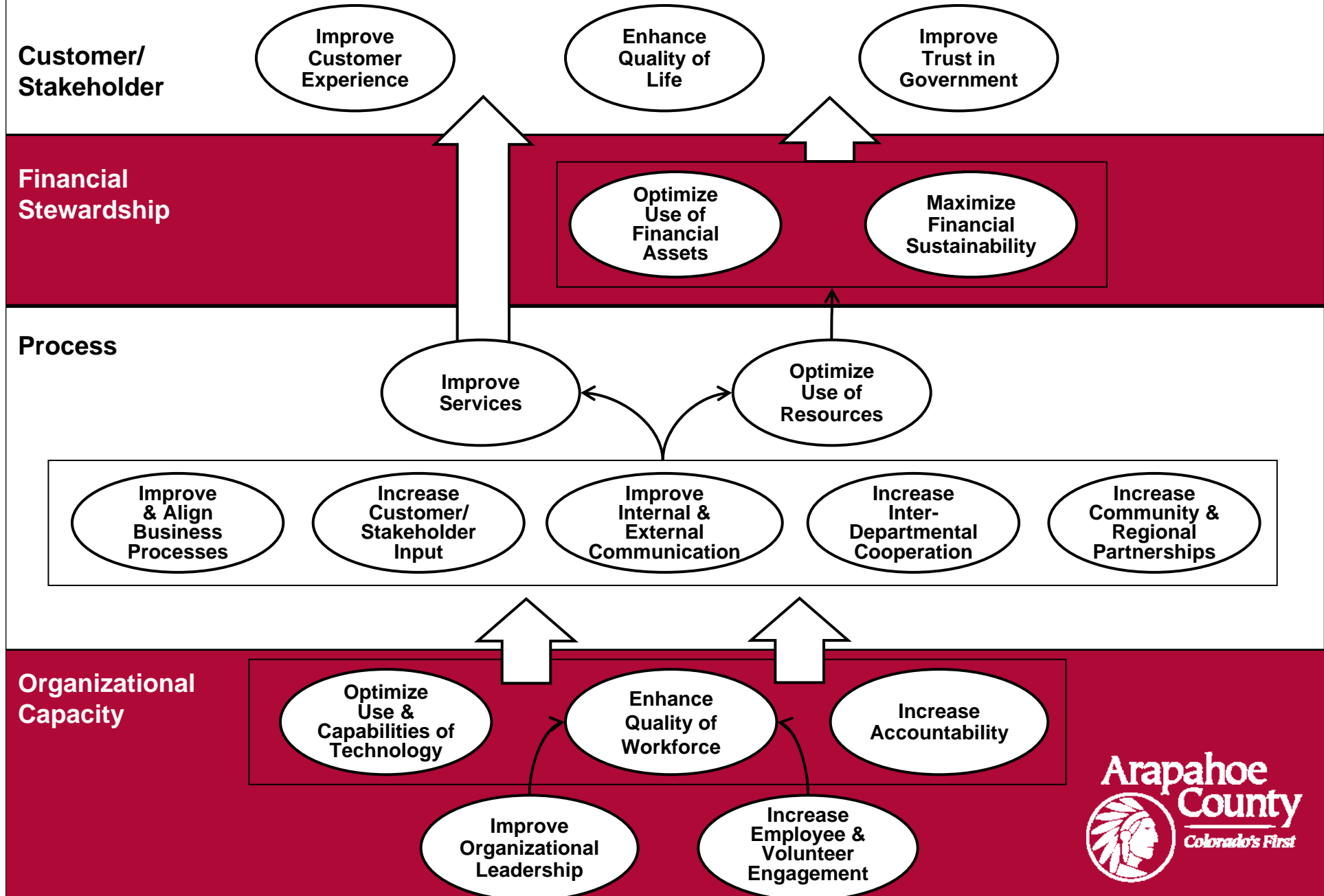


Align Arapahoe Strategy Map



Public Works & Development Strategy Map

**Customer/
Stakeholder**

Improve
Customer
Experience

Enhance
Quality of
Life

**Financial
Stewardship**

Optimize
Use of
Resources

Process

Improve
Services

Improve
& Align
Processes

Improve
Internal &
External
Communication

**Organizational
Capacity**

Enhance
Quality of
Workforce

Improve
Organizational
Leadership

Increase
Accountability
& Engagement

A planning and measurement approach will be incorporated into the Transportation Plan in an effort to meet the Public Works' Strategic Priorities as identified from the Countywide Strategic Plan. Performance measures, measurement tools and targets will be identified to provide the County the ability to track and communicate the performance of the transportation system.

Potential Performance Measures for Transportation in Arapahoe County

County Strategy	Performance Measure	Measurement Tool
Improve Internal and External Communication	Customer Response	Average Response Time
Improve Services	Roadway Congestion	Traffic Volumes
Improve & Align Processes	Safety (multimodal)	Roadway/Intersection Accident Rates Number of Accidents by Mode
Improve Services	Travel Time	Speed
Optimize Use of Resources	Infrastructure Condition/ Life Cycle	Health Index