

Fact Sheet



Department of Human Services

The Arapahoe County Department of Human Services works to protect children and at-risk adults, to administer financial services, food and medical assistance to eligible County residents, and to ensure that all children receive the financial and medical support they deserve from each parent. The Department is committed to building strong communities by promoting the safety, independence and stability of individuals and families.

Our Programs

Arapahoe County’s Department of Human Services is comprised of four core services:

- Community and Child Support Services (CCSS):**
Community Support Services helps to connect citizens to federal and state assistance programs, such as Food Assistance, Medicaid, Temporary Assistance to Needy Families, Child Care Assistance, Low-Income Energy Assistance and Adult Financial Programs.
Child Support Services works with single parents to eliminate poverty in children’s lives by locating non-custodial parents, establishing paternity, and providing services to establish, modify and enforce child support and medical support orders. Our services also helps parents to overcome barriers such as unemployment, parenting time and fatherhood matters.
- Child and Adult Protection Services (CAPS)** provides protective services to children, youth and at-risk adults and seniors following allegations of abuse and neglect. Our services also provides programs to teens with serious conflict and behavioral concerns, and other services that help to create strong and effective families.
- Operations** oversees all management of documents and records, quality assurance and compliance, data and business process collection and analysis, project management, computer and system security and other essential support functions.
- Finance** oversees the department’s accounting and budget work, as well as fiscal and claims-related work.

Our Community Partnerships

Arapahoe County’s Department of Human Services is committed to better service through various outreach and partnership efforts. For example:

GOALS: Generational Opportunities to Achieve Long-term Success is a partnership between Family Tree and Human Services that addresses the needs of vulnerable children and their parents together by using a two-generational approach to help families experiencing homelessness achieve success. Learn more at www.Arapahoegov.com>Departments>Human Services.

Not One More Child in Arapahoe County is a community coalition that focuses on preventing child abuse and neglect in the County. Partners include local law enforcement officials, lawyers, medical experts, educators, child welfare professionals, faith-based leaders, foster parents and more. Visit: www.NOMCinAC.org.

HANDS: Helping Arapahoe (County) Neighbors Discover Support is a collaborative effort between Human Services and the faith groups, businesses and non-profits that serves to build safe and healthy communities through support and networking opportunities. Visit: www.Arapahoegov.com/HANDS.com

Family Resource Pavilion is a care facility that serves our children, youth and families impacted by abuse, neglect and trauma. Our partnership helps enhance our service to County youth and families and provide support remotely, through residential programs, therapy, shelter and respite care, and educational programming.

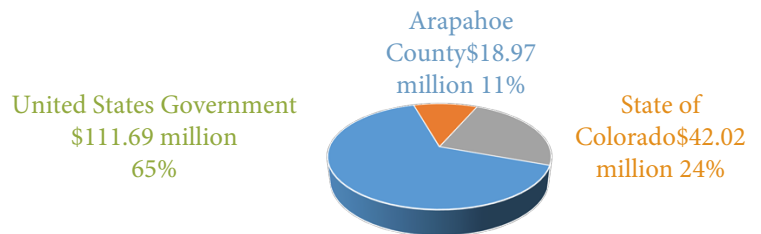
Our County

Arapahoe County is the third largest county in Colorado with a population of more than 637,000. An estimated one in five of the County’s total population are children and about 7.5 percent of all families live in poverty. In addition, 10.7 percent of all people in Arapahoe County live in poverty.

**Source: U.S. Census Bureau, 2016 American Community Survey 1-Year Estimates*

Our Funding

The total amount spent on Arapahoe County’s human services programs in 2017 was \$172.68 million, of which 65 percent was federal dollars, 24 percent was State funds and 11 percent was the County’s share paid with local tax revenues.



The top programs by spending level were Food Assistance, Child Welfare and Adult Financial Programs.

Contact Us

Arapahoe County Department of Human Services has two convenient locations to serve our citizens:

CentrePoint Plaza

14980 East Alameda Drive
Aurora, CO 80012

Arapahoe Plaza

1690 W. Littleton Boulevard
Littleton, CO 80120

Open Monday – Friday, 8 a.m. - 4:30 p.m. Closed holidays.
Email: humanservices@arapahoegov.com

General Information **303-636-1130**

Public Assistance Benefits **303-636-1170**

Child Support Services..... **303-752-8900**

Report Abuse or Neglect **303-636-1750**
of Children/At-Risk Adults **1-844-CO-4-KIDS**

Relay Colorado **711**

2017 Performance



Department of Human Services

2017 Calendar Year

Child Support Services

Total Child Support Collections:	\$ 40,745,228
Number of Enforcing Cases:	15,046
Percent of Cases with a Child Support Order:	87.1% (Goal: 80%)
Percent of Cases with a Medical Support Order:	91%
Percent of Cases with Current Support Paid:	65.7% (Goal: 66%)
Percent of Arrears (Past Due) Cases with Payment:	70.7% (Goal: 71.4%)
Percent of Cases with Paternity Established	96.1% (Goal: 90%)

Child and Adult Protection Services

Number of Referrals for Child Abuse/Neglect:	11,579
Number of Child Protection Assessments:	4,644
Percent of Children Served In-Home:	88%
Number of Children in foster, group or residential facility placed at any time in the year:	472
Number of Children placed in relative care at any time during the year:	476
Percent of Children Reunified Who Did Not Re-Enter Out-of-Home Care Within 12 Months:	82%
Percent of Children Whose Cases Closed With No Case Reinvolvement Within 12 Months:	88.4%
Number of Referrals for Adult Abuse/Neglect/Exploitation:	2,337
Number of Adult Protection Referrals Assigned:	614
Average percent of cases with safety improvement in Adult Protection:	94.7% (Goal: 90%)
Number of Adoptions Finalized:	68

Community Support Services

Average Applications
per Month:

Average Open
Cases per Month:

Benefits
Paid:

Food Assistance: Assists low-income individuals or families with the cost of purchasing food.

2,316

19,075

\$68.69 Million

Colorado Works/Temporary Assistance to Needy Families: Provides low-income families with financial assistance for a life-time maximum of 60 months and requires that they participate in work or job-search activities.

440

1,324

\$12.21 Million

Adult Financial Programs: Includes Old Age Pension, Home Care Allowance, Aid to the Needy Disabled and Aid to the Blind, which provide cash assistance to elderly, blind and developmentally-disabled citizens to help meet basic needs.

314

3,110

\$12.34 Million

Medicaid: Provides public health coverage to low-income families, pregnant women and single adults.

1,506

74,045